

Notice of Data Incident

June 16, 2022

On or about September 22, 2021, Integrity Automotive Group LLC (“IAG”) experienced a network disruption that impacted its ability to access certain files and systems. In response, IAG conducted an investigation and engaged third-party specialists. The investigation was unable to rule out unauthorized access to certain locations on the IAG network. Therefore, IAG reviewed the contents of the potentially impacted locations on the network to determine the type(s) of information contained therein and to whom the information related. While there is no evidence to suggest information was misused as a result of this incident, IAG is notifying individuals whose information was contained on the network in an abundance of caution.

The type of information varies by individual, but includes first and last name in combination with one or more of the following data elements: Social Security number, driver’s license number, passport number, username and password, and debit or credit card number with access code.

In response to this incident, IAG changed account passwords and is reviewing its policies and procedures related to data protection. In an abundance of caution, IAG is also offering potentially impacted individuals access to credit monitoring and identity protection services.

To obtain more information about this incident or enroll in these services, individuals should contact IAG’s dedicated assistance line at 1-800-939-4170, Monday through Friday (except U.S. holidays), from 9:00 a.m. to 9:00 p.m. ET. Individuals may also write to IAG at 1305 East Boston Post Road, Mamaroneck, NY 10543.

IAG deeply regrets any inconvenience or concern this incident may cause. Please contact the call center at 1-800-939-4170 with questions or concerns.

What steps can I take to protect my private information?

- If you detect suspicious activity on any of your accounts, you should promptly notify the financial institution or company with which the account is maintained. You should also report any fraudulent activity or any suspected incidents of identity theft to law enforcement.
- You may obtain a copy of your credit report at no cost from each of the three nationwide credit reporting agencies. To do so, visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three agencies appears at the bottom of this page.
- You can take steps recommended by the Federal Trade Commission to protect yourself from identify theft. The FTC’s website offers helpful information at www.ftc.gov/idtheft.

Was my information specifically impacted?

IAG has no evidence to suggest that any information was subject to actual misuse. Upon learning of the potential unauthorized access, we performed a thorough review of our systems to determine the types of information that may have been present within the affected data. While the forensic investigation could not determine the specific information potentially impacted, it was discovered that the information of individuals received in the normal course of business was stored on the impacted systems. We are providing notification in an abundance of caution.

How do I obtain a copy of my credit report?

You can obtain a copy of your credit report, free of charge, directly from each of the three nationwide credit reporting agencies once every twelve (12) months. To do so, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three agencies is included in the notification letter and is also listed at the bottom of this page.

How do I put a fraud alert on my account?

A fraud alert informs creditors of possible fraudulent activity within your report and requests that creditors contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact Equifax, Experian or TransUnion and follow the Fraud Victims instructions. To place a fraud alert on your credit accounts, contact your financial institution or credit provider. Contact information for the three nationwide credit reporting agencies is listed below.

Contact information for the three nationwide credit reporting agencies is as follows:

TransUnion 1-800-680-7289 www.transunion.com	Experian 1-888-397-3742 www.experian.com	Equifax 1-888-298-0045 www.equifax.com
TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016-2000	Experian Fraud Alert P.O. Box 9554 Allen, TX 75013	Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069
TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094	Experian Credit Freeze P.O. Box 9554 Allen, TX 75013	Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788

For New York residents, the New York Attorney General may be contacted at Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.